

RENTAL AGREEMENT

PAYMENT & SECURITY DEPOSIT

Payment is preferred via EFT transferred directly into the following bank account:

Bali Hai Lodge
Standard Bank: Account No: 330-680-234
Branch: Riverside 052 852
Reference: Invoice Number

- 50% deposit on confirmation of booking
- The Balance remaining 30 days prior to your arrival.
- Please read the cancellation policy in section 3 below. Reservations made less than 60 days prior to check-in are not exempt from the cancellation policy.
- Guest is liable for all replacements and repairs that are outside what is considered normal wear and tear.
- Any out of the ordinary breakage / damage should be reported to the Manager (Americo) immediately.

CANCELLATION

Reservations are considered booked when the proof of payment of deposit is received. To cancel this reservation, notice of cancellation must be in writing and received more than 4 months prior to arrival. The sum paid will be refunded less a cancellation fee of 25% of the total rent amount. If guest's notice of cancellations is received less than 4 months prior to arrival, the guest will forfeit all sums paid, unless we are able to re-rent the property to someone else, at the same rate for the same period.

CHECK-IN

Check in time is between 14:00 pm and 16:00 pm on day of arrival. Please call if you are going to be arriving late. Keys will be available from guards after hours.

CHECK-OUT

Check out time is 10:00 am on your day of departure.

CLEANING

Each property will be inspected, sanitized and cleaned after your departure. You are required to leave the property in the same general condition that you received it.

WHAT WE SUPPLY

The property is, equipped and set up as a fully furnished property that will include bedspreads, linens, blankets, pillows, a fully equipped kitchen, furnishings. You should bring personal items such as towels, bath soap, shampoo and toiletries. Extra towels are always recommended.

NUMBER OF GUESTS

Occupancy is based on sleeping capacity. Please take note of an additional charge of R400.00 per person and R200.00 per child under 12 years, should you exceed the units sleeping capacity.

WEATHER/TEMPORARY DEFECTS

The lodge does not accept liability for any inconveniences arising from any temporary defects or stoppage in supply of water, gas, electricity or plumbing. Nor will the lodge accept liability for any loss or damage caused by weather/road conditions, natural disasters, acts of God or other reasons beyond its control.

LOSS/DAMAGE/INJURY

The lodge does not assume any liability for loss, damage or injury to persons or their personal property.

SWIMMING POOL

Tenant hereby acknowledges that if the lodge includes a swimming pool and the undersigned is fully aware that the pool and surrounding patio/deck can be dangerous. Guests should observe and adhere to all rules and policies as posted at the property. With full knowledge of the above facts and warnings, the undersigned accepts and assumes all risks involved in or related to the use of the swimming pool and deck/patio areas.

MAINTENANCE

The lodge management will diligently attempt to address maintenance issues as they occur.

EXPRESS INDEMNITY

The undersigned, for himself/herself, his/her friends and/or family, fully releases and discharges Barra 5 Lda and the Owner of the property from any and all claims, demands and causes of action by reason of any injury or whatever nature which has or have occurred, or may occur to the undersigned, or any of his/her guests as a result of, or in connection with the occupancy of the premises and agrees to hold Barra 5 Lda and Owner free and harmless of any claim or suit arising there from.